

Memorandum of Understanding

KALAMAZOO WRAPS

**1. PHILOSOPHY**

The undersigned endorse the values requisite for development of a system of care for children and their families. Families must become equal partners in designing human service policy and family service plans. The needs, strengths, beliefs and culture of the family should determine what service is provided. Organizational policies and practices need to demonstrate that children are the responsibility of the whole community and no one organization alone. Organizations, working together and with families, must commit to caring for our community's children in their homes and schools.

**2. VALUES**

- Build trust.
- Identify the greatest needs.
- Address the greatest needs first.
- Display a "never give up" attitude.
- Recognize and work with culturally relevant family beliefs.
- Include the family at all levels of the process.
- Focus and build upon those things that individuals and their families do well.
- Ensure individualized service planning.
- Integrate community services and resources.
- Collaborate for greatest impact.
- Be comprehensive.
- Seek cost effective programs.
- Be outcome-driven.
- Share information openly and regularly.
- Be innovative.
- Be flexible.

Memorandum of Understanding

KALAMAZOO WRAPS

**3. GOAL**

The overall goal of the proposed project, *Kalamazoo Wraps*, is to fully implement the five goals of SAMHSA's Child Mental Health Initiative:

- Expand community capacity to serve children and adolescents with serious emotional disturbances and their families;
- Provide a broad array of effective services, treatments and supports;
- Create a case management team with an individualized service plan for each child;
- Incorporate culturally and linguistically competent practices for serving all children, youth and their families. Further, to eliminate disparities related to race, ethnicity, or geographic location; and
- Promote full participation of families and youth in service planning and in the development of local services and supports.

This project will transform the current model of practice from an intra system categorical model to *the* means of delivering supports and services across Kalamazoo County. The *Kalamazoo Wraps* model will braid responsibility, accountability, and authority across systems, with families and youth as full partners.

**4. OUTCOMES**

Success for children, families and caregivers within a system of care that is user-friendly, simplified and responsive will be reached when the following outcomes are achieved:

- **County Wide Individualized Wraparound Model Implemented:** Increase utilization of the existing successful "Wraparound Child and Family Team Process" model as a community-wide model of practice.
- **Specialized Cultural and Linguistic Practices Implemented:** Engage in a number of activities that will result in less disparity in the community's consumers and the types of services that are delivered. Provide extensive training and supports to increase cultural and linguistically competent mental health services, especially related to marketing, reaching out to, welcoming, engaging and sustaining families of color into system of care services and supports.
- **Family and Youth Partnerships Realized With All Agencies:** Strengthen the existing family support organization, Advocacy Services for Kids, into a full-service family and youth resource center that provides families and youth with a formal role, voice, ownership, and access in all system of care activities.

Memorandum of Understanding

KALAMAZOO WRAPS

- **Evidence-based and Promising Practices Implemented:** Implement across child and family systems evidence-based/promising practices of:
  1. Positive Behavioral Interventions and Supports in targeted schools serving children involved with the Juvenile Justice system and/or children with complex learning, behavioral and/or neurobiological issues;
  2. Oregon Model of Parent Management Training for families in different child and family serving systems;
  3. Integrated Co-Occurring Treatment for Youth with Substance Abuse and Mental Health Disorders; and
  4. Directive Supervision, a promising practice designed for any human service supervisor who is interested in translating principles or values into practice. Directive Supervision provides a framework for managing and directing staff for competence and continual learning.
- **Cross System Use of Same Screening/Treatment & Support Protocols:** Develop and implement a cross system assessment and treatment protocol that utilizes screening, Developmental Pediatrics, evaluation for Sensory Integration needs, neuropsychological assessment, and psychiatric services.
- **Extensive Cross System Training Realized:** Offer a range of training to community members that use staff and family members as trainers in order to reduce stigma and increase the skills of people who interact with children affected by SED. Training will also increase community knowledge of services and supports available in Kalamazoo.
- **Strong Infrastructure for County Wide System of Care in Place:** Develop a range of administrative structures and procedures to ensure sustainability of entire system of care with special attention to sustainable financing. Establish an inclusive model of governance across all child and family serving systems that engages families, youth, and system partners in responsibility and accountability. Specific governance activities include increasing family and youth participation, implementing evidence-based practices, using a model of teaming system ombudsmen to promote access and problem solving, increasing cultural and linguistic competence, increasing training for the reduction of stigma and fostering of resiliency, monitoring of services through a care review team, and establishing continual evaluation mechanism for the project.

Memorandum of Understanding

KALAMAZOO WRAPS

---

**5. COMMITMENT**

The undersigned agree to support development of a community system of care for children and their families by participating in *Kalamazoo Wraps*:

- We will strive to engage parents, youth and families in the development of a community system of care that is user-friendly, simplified and responsive.
- We will work within and among our organizations to align policies, procedures and funding practices that exemplify system of care values.
- We commit to participating in common and cross-disciplinary trainings to promote the best practice principles of Wraparound, while identifying and eliminating barriers to keeping families together.
- We will contribute funding, in-kind resources, and/or staff time.
- We will participate in both the local and national evaluation processes and work creatively for continuous improvement of the community system of care.

Memorandum of Understanding

KALAMAZOO WRAPS

Parent Representative

Mary Annallie 5-11-05  
Signature Date

Advocacy Services for Kids

Sandy Paetler 5-11-05  
Signature Date

Parent Representative

Emily J. Curtis 5/13/05  
Signature Date

Cultural ~~Center~~ expert  
Western Michigan University

Jeanne Dunham 5/11/05  
Signature Date

Kinetic Kids, LLC

Karen Galloway, OTR 5-11-05  
Signature Date

Community Representative  
Parent Representative

Lana Cartier 5/13/05  
Signature Date

Portage Public Schools

Pete M. Janting 5/12/05  
Signature Date

Youth Representative

COLANDRIS Fuse 5/13/05  
Signature Date

Kalamazoo Youth Development  
Network

Scott J. Meyer 5/13/05  
Signature Date

Parent Representative

Jacqueline E. Madell 5-13-05  
Signature Date

Michigan State University/Kalamazoo  
~~Center~~ ~~Medical Services~~ <sup>Public</sup>

Justine Callahan 5/13/05  
Signature Date

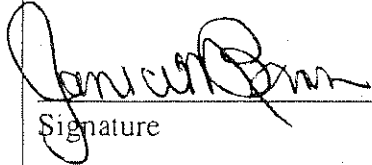
Office of the Prosecuting Attorney

[Signature] 5-11-05  
Signature Date

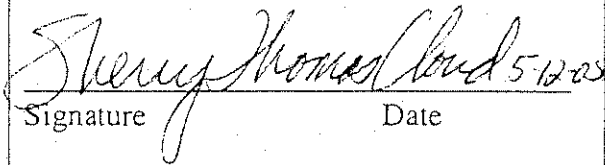
Memorandum of Understanding

KALAMAZOO WRAPS

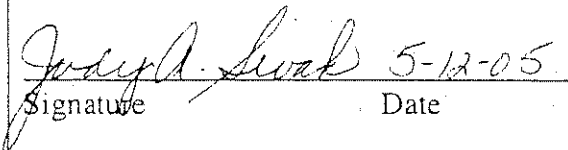
**Kalamazoo Public Schools**

 5-11-05  
Signature Date

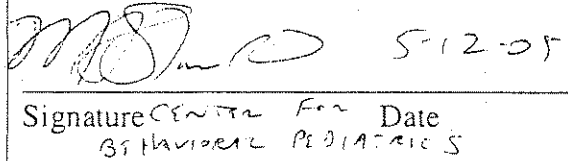
**Department of Human Services**

 5-12-05  
Signature Date

**Area Agency on Aging**

 5-12-05  
Signature Date

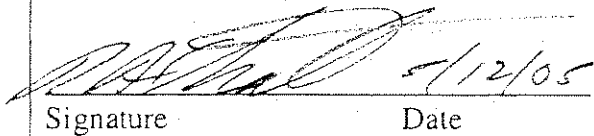
**Community Representative**

 5-12-05  
Signature Date  
CENTER FOR BEHAVIORAL PEDIATRICS

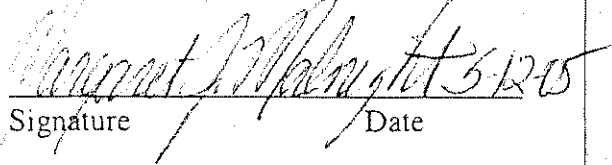
**Kalamazoo Community Mental Health & Substance Abuse Services**

 5-11-05  
Signature Date

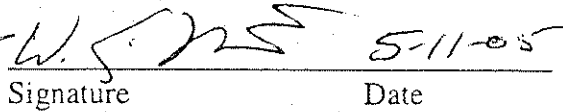
**Workforce Development Board  
Michigan Works!**

 5/12/05  
Signature Date

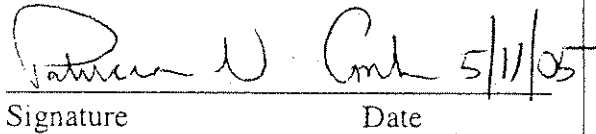
**Community Representative**

 5-12-05  
Signature Date

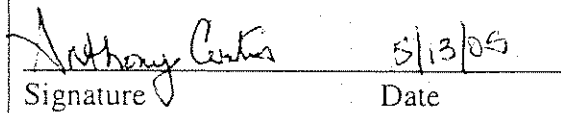
**Kalamazoo Regional Educational Services Agency**

 5-11-05  
Signature Date

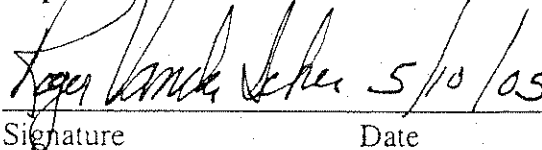
**9<sup>th</sup> Circuit Court - Family Division**

 5/11/05  
Signature Date

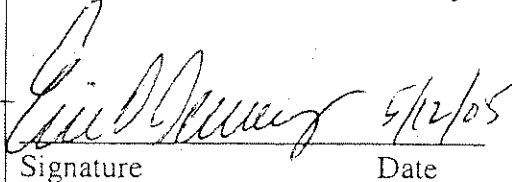
**Youth Representative**

 5/13/05  
Signature Date

**Kalamazoo County Human Services Department**

 5/10/05  
Signature Date

**Greater Kalamazoo United Way**

 5/12/05  
Signature Date